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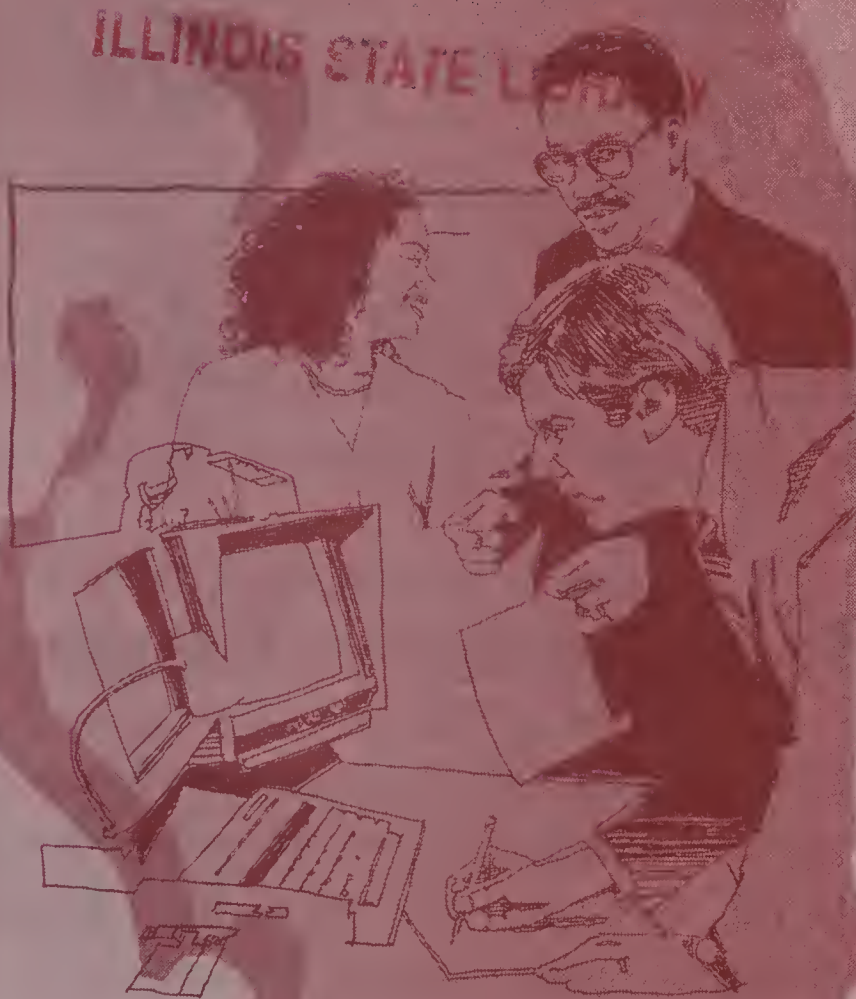
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*Food Stamp*  
**EMPLOYMENT  
& TRAINING**  
*Program*

UNIVERSITY OF ILLINOIS-URBANA



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Helping you  
find and keep the right job

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*Food Stamp*  
**EMPLOYMENT  
& TRAINING**  
*Program*

*Helping you find  
and keep  
the right job*

## **Supportive Service Payments**

You may qualify for supportive service payments when you take part in FSE&T program activities. FSE&T program activities will work to enhance your job skills and help you search for employment. Supportive service payments will help you with work related expenses such as transportation or special clothing expenses.

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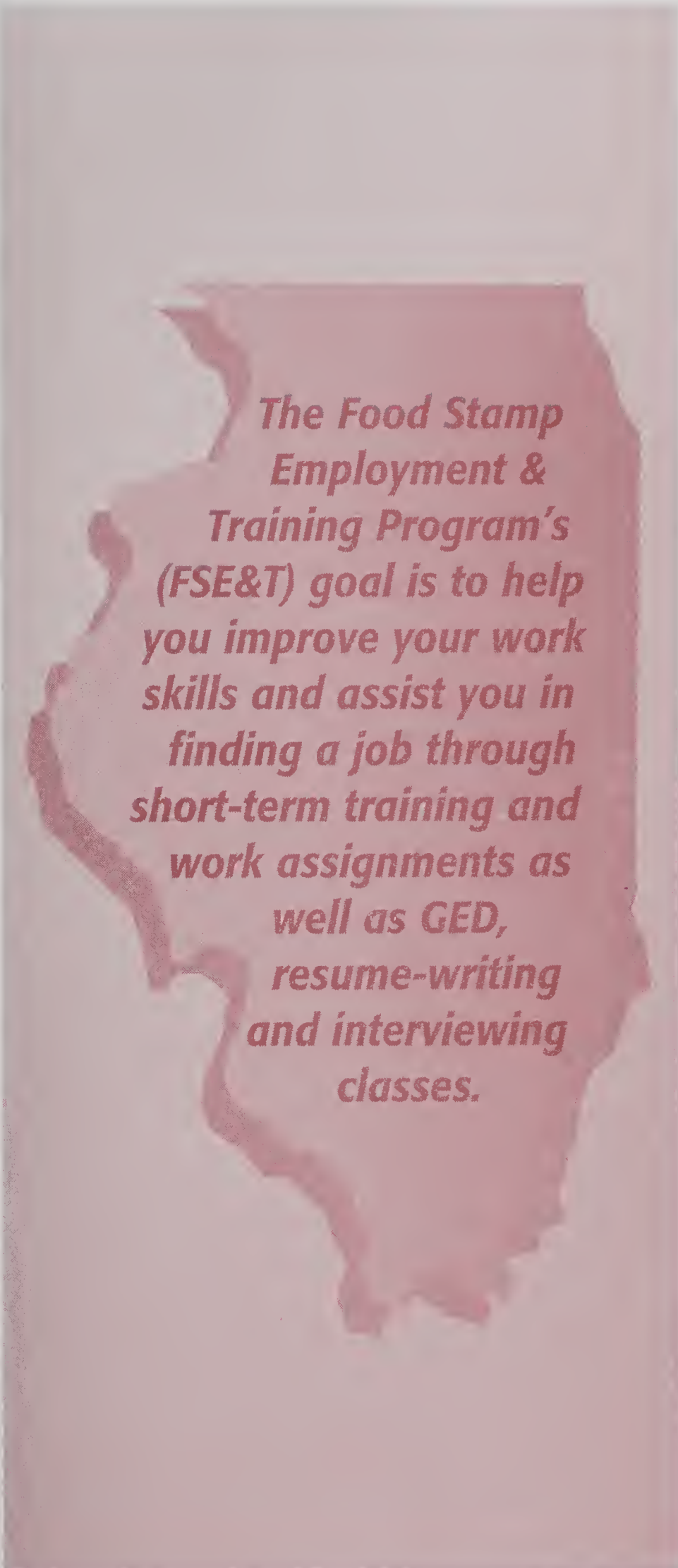


## Getting Started

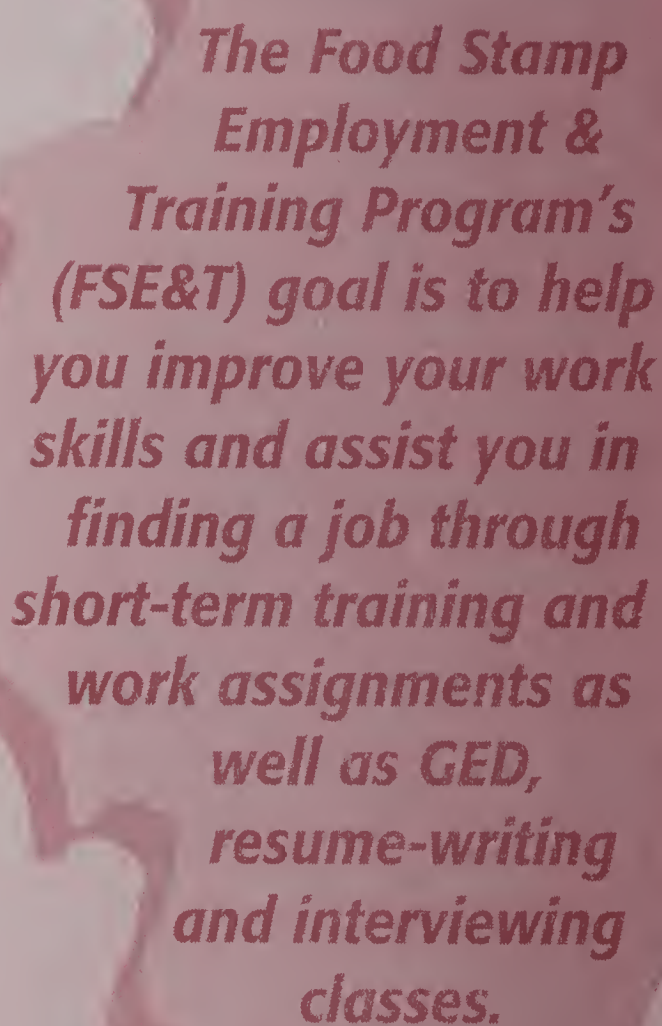
In order to match you with the right services, each applicant will meet with program staff and be assigned to a FSE&T program activity. The activities you are expected to do will be explained by program staff. To receive the full food stamp benefits and supportive service payments that you are entitled to, make sure that you do not miss any meetings and that you complete all assigned activities.

## Sanction for Not Complying

If you miss a meeting or fail to complete an assigned activity, a meeting will be scheduled with you to find out why. If meetings and activities are missed or you do not comply with an activity assignment, your food stamp benefits may be reduced or stopped. Reasons for not complying, such as illness or unexpected emergencies, may be excused and will prompt a rescheduling of the activities that have not been completed. Contact program staff as soon as you know that you will be unable to fulfill a meeting or assigned activity.



*The Food Stamp Employment & Training Program's (FSE&T) goal is to help you improve your work skills and assist you in finding a job through short-term training and work assignments as well as GED, resume-writing and interviewing classes.*



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# Who Does Not Have to Participate in the FSE&T Program?

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If you meet any one of the following conditions, you do not have to take part in the FSE&T program, but we encourage you to volunteer:

- ☐ you are age 17 or under or are over 60 years of age;
- ☐ you are a student, enrolled at least half-time;
- ☐ you participate in a drug addiction or alcoholic treatment and rehabilitation program;
- ☐ you receive Unemployment Insurance;
- ☐ you are responsible for the care of a child under six or an incapacitated person;
- ☐ you are a physically or mentally unable to work.

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# **For more information: Call or visit your local Human Services office.**

If you have questions about any Department of Human Services (DHS) program, call or visit your local DHS office. We will answer your questions. If you do not know where your local DHS office is or you are unable to go there, call:

**1-800-252-8635**

1-800-447-6404 (TTY)

**Illinois Department of Human Services**  
Bureau of Customer Inquiry and Assistance

**Monday - Friday**  
(except state holidays)

**Quick Answer System hours: 7:30 a.m. - 7 p.m.**  
**Representatives available: 8 a.m. - 5:30 p.m.**

For answers to your questions,  
you may also write:

**Illinois Department of Human Services**  
Bureau of Provider Assistance  
and Correspondence  
100 South Grand Avenue, East  
Springfield, Illinois 62762

Visit our website at:

**[www.state.il.us/agency/dhs](http://www.state.il.us/agency/dhs)**



Programs, activities and employment opportunities in the Illinois Department of Human Services are open and accessible to any individual or group without regard to age, sex, race, sexual orientation, disability, ethnic origin or religion. The department is an equal opportunity employer and practices affirmative action and reasonable accommodation programs.

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